



[NPAF](#) advocates for inclusive policies that bring patient and caregiver perspectives to the forefront of health care reform. The organization mobilizes staff and volunteers to promote equitable access to affordable, quality care for people with complex or chronic conditions.

## The Background

- » The US health care system often **overlooks people's financial and social needs**, and [research](#) shows that economic and social disadvantages are strongly correlated with avoidable illness, suffering, and death.

## NPAF Demonstrates DATAcc in Action

- » Through the [Needs Navigation](#) campaign, one of the organization's four annual [campaigns](#), NPAF is making navigation equitably available in all care settings across the US to **improve the health and financial stability** for all.
- » The campaign, launched in 2021, was built based on learnings from previous campaigns and in partnership with [volunteers](#) who identify and represent communities' needs.
- » NPAF ensures it has representative perspectives by establishing **bi-directional communication** with volunteers and providing guidance on how to engage with providers, researchers, and policymakers.

*The workbook for prepping end users is a great reference tool to consult as we teach our volunteers how to best tell their story and communicate the things that matter to them with those health care stakeholders.*

— **Nicole Braccio**, Policy Director,  
NPAF

## The DATAcc Resource to Use

**[The DATAcc Inclusivity | Toolkit for Deployment](#)** includes a [workbook](#) for **prepping end users**, which offers resources for providers and researchers to understand better the [context of patients' daily life](#), among other helpful **resources to engage** patients, participants, and communities.