



[Community Health Center, Inc.](#) (CHC), a leading health-care provider in the state of Connecticut, offers primary medical, dental and mental health services to low-income, uninsured and underinsured patients using innovative service delivery models and state of the art technology.

The informed consent is critical to the success of participant engagement in any project. The DATAcc toolkit helps to ensure we are considering the critical points of the process.

— Katrina Yamazaki,
Principal Investigator and
Senior Scientist, CHC

The Problem

- » The CHC team wanted to ensure that its informed consent was appropriately geared towards the intended population.

The Resources

- » The CHC leveraged several [DATAcc](#) resources including the [Workbook for Inclusive Deployment](#), [Inclusive Deployment Plan Worksheet](#), [Digital Readiness Workflow](#), and [Informed Consent — Considerations for Inclusivity](#).
- » The Informed Consent resource provided CHC with a guide to ensure that the informed consent it received from its national partner was appropriate for the intended population.
- » The tools also helped CHC consider how to support the participant's engagement with the informed consent through the recommendation to include other family members (when and where appropriate) and to provide a clear way for participants to get in touch if any issues arise in the future.

The Impact

- » These tools greatly impacted the team's training and understanding of the appropriate way to present and share the informed consent with participants, encouraging appropriate family engagement and re-contact information.